



Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure

The benefits given by this manufacturer's warranty are in addition to those guarantees and any other rights and remedies of consumers under a law in relation to the goods to which the warranty relates.

Under this manufacturer's warranty, VC International PTY LTD (VCI) will at its option elect to repair or replace faulty parts and workmanship for a period of twelve (12) months from the time of dispatch to the customer from FirstCall Medical Alarms.

Equipment must be returned to FirstCall Medical Alarms by mailing the equipment to PO Box 1100, Lane Cove, NSW 1595, for repair, together with a description of the fault. Customer is to pay all freight charges and any other charges associated with return of equipment.

Physical damage, misuse, lightening damage, high voltage transient damage, or battery replacement are not covered under the terms of this warranty.

A charge will be made for any other services and parts required by the customer other than rectifying the original warranty request.

OTHER THAN THE CONSUMER GUARANTEES PROVIDED BY THE AUSTRALIAN CONSUMER LAW (WHICH MAY APPLY DURING AND BEYOND THE PERIOD OF THIS MANUFACTURER'S WARRANTY), THERE ARE NO OTHER WARRANTIES EXPRESSED OR IMPLIED, THAT APPLY TO THIS PRODUCT FOLLOWING THE PERIOD OF THE EXPRESS WARRANTY PROVIDED BY VC INTERNATIONAL PTY LTD. VC INTERNATIONAL AND/OR FIRSTCALL MEDICAL ALARMS WILL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OTHER THAN ANY SUCH DAMAGES FOR WHICH VC INTERNATIONAL AND/OR FIRSTCALL MEDICAL ALARMS MAY BE LIABLE UNDER THE AUSTRALIAN CONSUMER LAW.

This manufacturer's warranty is given by:

VC International Pty Limited
Units 26 & 27, 34-36 Abel Street
Penrith NSW 2750 AUSTRALIA
PO Box 1100 Lane Cove, NSW 1595 AUSTRALIA
Ph: 0247 323 424