

*Occasionally, everyone has a slip around the home.
FirstCall has two options to help:
Family and Friends or a
24/7 Monitoring Service*

**OPTION 1 -
CALLS FAMILY AND FRIENDS**

With just one click of the pendant, FirstCall will call your family and friends, wherever they are and what ever they are doing, as long as they have a phone service.

Help at the **CLiCK** of a button!



click



FirstCall will help you to live independently for as long as possible, with peace of mind that help is close by should you need assistance.

FirstCall also assists younger people with special needs and helps employers meet OH&S obligations for lone workers.

When family and friends receive your call they will hear your personal voice message and will know you need help. They may then be able to speak with you.



1300 40 80 80

Special Needs

FirstCall can provide a range of trigger devices for people with special needs, such as pressure-pad switches, blow tubes and fixed wall buttons.

OH&S

FirstCall can also help companies meet OH&S obligations for lone-workers and workers at risk.

Easy Installation

FirstCall comes ready to use, and the FirstCall Help-Line is there to assist you. We love to help. Alternatively, we can arrange for a specialist to complete the installation for you.

Proven Technology

FirstCall is designed and manufactured in Australia by VC International (VCi). VCi has over 30 years experience manufacturing Medical Alarms for monitoring companies, Federal and State Government agencies, residential aged-care facilities and retirement villages.



For more information, or to order FirstCall:

1300 40 80 80

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Trading as: FirstCall Medical Alarms



OPTION 2 - CALLS A 24/7 MONITORING SERVICE

Monitoring Fees Apply

You can choose to have your calls answered by a professional 24-hour monitoring service.

This is the best option if you have a serious medical condition or if your family and friends do not live close-by.



The Operator will call your contacts, no matter where they are; on their mobile phone, at home or at work, and let them know you need help.

With just one **CLICK** of your FirstCall pendant, the Operator will automatically know who you are and that you need help.



Contacts can also be healthcare workers, aged-care staff, or 24/7 alternative support services.



In some situations the ambulance may be the first contact.



If your condition is serious, or your contacts cannot respond, the Operator will call an ambulance.