

Quick guide for FirstCall Responders

1



A call is made by pressing the red button on the FirstCall Communicator or pendant.

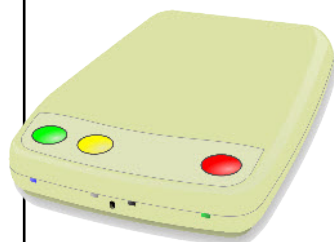
2



The Communicator will then make its first call.

3

“This is a FirstCall emergency...”



Answer the call. You will hear its unique message identifying the person needing help. A mobile phone will also display the phone number or the name of the person calling.*



* The phone number and name must be first programmed in the mobile phone address book.

"...if you can respond, press the # key twice now."

4



To acknowledge the call and to speak to the person needing help, press the # key twice after the message.



"Beep.....Beep..."

5



Whilst talking, you will hear 2 beeps every 60 seconds. To extend the call, press the # key once.



6



To finish talking, simply hang up. The Communicator is programmed to call 2 responders. If you were the first responder to acknowledge the call, the Communicator will call the second responder after you hang up.[†]

[†] You can tell if you are the 1st or 2nd responder by listening to the number of beeps the Communicator sends to your phone after acknowledging the call as explained in Step 4. One beep indicates you are the 1st responder, 2 beeps indicates you are the 2nd responder