

firstCall

Medical Alarms

Extra Information

Choosing Between a Pendant or Watch



Some people prefer a watch but this is a decision which needs to be made carefully. A pendant can be operated by both hands, but a watch can only be operated by the other hand. If a person suffers an event which incapacitates the other hand, they will be unable to press the watch.

Pendant or Watch Range

The range of the Pendant or Watch will vary depending on environmental factors, and building construction. Range is determined during installation, but in most cases will cover the average sized house and garden. In ideal situations the range can be 100 metres or more.

Waterproofing

The pendant and watch are waterproof to International Environmental Standard IP67 and can be worn in the bath or shower.

Mains Power Fail Calls

FirstCall will continue to work for up to 70 hours on its rechargeable battery. The battery will automatically recharge when the power is reconnected.

Warranty and 30-Day Money Back Guarantee

FirstCall is covered by a full 12 month Warranty and a 30-day Money Back Guarantee. An Extended 3-Year Warranty is available.

FirstCall Help-Line: 1300 994 096

Calls to Family and Friends

FirstCall can be programmed with up to 5 phone numbers of family, friends or care staff. When activated, FirstCall will keep calling those numbers until two calls* are answered and acknowledged.

Changing to the Monitoring Service Option

You can also choose to have your calls answered by a 24-hour Monitoring Service.

FirstCall can be supplied ready to call the Monitoring Service, or it can be remotely reprogrammed at any time.

Naturally, monitoring fees apply for this option, but as you own and install the equipment yourself, the fees are lower.



If you choose the Monitoring Service Option, the Service will take all your calls for assistance and the power fail calls. They will also regularly test your alarm and will let you know if a problem exists.

Special Equipment

Fixed location wall buttons, pressure-pads and blow/suck tubes can be supplied for special needs. A 3G Fixed Wireless Terminal can be supplied if no phone line is available.



For more information see:

www.firstcallmedicalalarms.com.au

** Can be set to require only one answer. FirstCall makes up to 15 calls to each programmed number, the maximum allowed by Australian Government regulation.*